

# Exocustom by L&R USA INC.

**Custom Flat-knit Daywear Compression Garments** 



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#### **Customer Service**

Customer Service Representatives are available to assist you from 7 AM to 7 PM Central, Monday through Friday.

**Tel:** (855) 892-4140, (414) 892-4140 **Fax:** (414) 892-4150 **Email:** Inquiries@us.LRmed.com L&R USA INC. 3880 W Wheelhouse Road Milwaukee, WI 53208 USA





### ExoCustom Solaris Collection by L&R USA INC.

#### **ExoCustom<sup>™</sup>** is now a part of the Exo<sup>™</sup> product family.

ExoCustom<sup>™</sup> is a custom flat-knit daywear compression garment with a superior fit that is made to your patients' exact measurements. For those who love the ready-to-wear ExoStrong<sup>™</sup> line, try our new ExoCustom<sup>™</sup> – personalized for fit, donning preferences and optional modifications. With ExoCustom<sup>™</sup> and TributeNight<sup>™</sup>, L&R USA INC. now offers you a 24/7 custom compression solution.

#### **Field of Application:**

- Therapeutic compression for daytime management of various stages of lymphedema/edema
- Maintain reduced volume and shape of upper and lower extremities

#### Features Benefits:

- Flat-knit structure/material
- Made to patient's exact measurements
- Made of high quality, durable material
- Manufactured in Milwaukee, WI USA
- Machine wash and dry
- Does not contain natural rubber latex
- Comfortable and breathable
- Superior fit
- Pairs well with ExoStrong<sup>™</sup> and ExoSoft<sup>™</sup> gloves
- ExoCustom<sup>™</sup> and TributeNight<sup>™</sup> provides a complete 24/7 custom compression solution

### **Exo<sup>™</sup> Product Family**

## ExoStrong

Ready-to-wear flat-knit garments that provides high containment while remaining comfortable. The ExoStrong<sup>™</sup> gloves pair well with the ExoStrong<sup>™</sup> and ExoCustom<sup>™</sup> arm sleeves.



## **Exo**Soft<sup>®</sup>

Circular-knit garments that provide comfortable gradient compression with excellent breathability.





UE-BC

Glove UE-AC



Arm Sleeve UE-CG







15-20 mmHg (LE only) 20-30 mmHg

## **Exo**Fusion<sup>®</sup>

Circular-knit stocking that provides comfortable gradient foot compression with excellent breathability.



## **Exo**Sheer

Discreet, sheer fabric offers efficient gradient compression and maximum breathability.





## **ExoCustom**<sup>TM</sup> Upper Extremity

Styles		Descriptions
UE-CG		Wrist to Axilla

#### **ExoCustom**<sup>™</sup>

is available in all upper extremity styles within wrist to axilla measurements.



Modifications for Upper Extremity Garments				
Modifications		Options	Available Styles	
A Charles	Silicone	Width	3.5 cm or 5 cm widths	
4		Diameter coverage	Full or 3/4 (3/4 inside placement only)	
		Placement location	Inside or Top	
	Pocket	Placement location	Location customized for troublesome or sensitive areas	
	Zipper	Placement location	Location customized to assist with donning	

## **ExoCustom**<sup>TM</sup> Lower Extremity

Styles		Descriptions	ExoCustom <sup>™</sup>		
LE-AD		Below Knee	is available in a to groin measu	,	styles within toes
			Compression Classes		
LE-AG	X	Thigh High	CLASS 1	CLASS 2	CLASS 3
			18-21 mmHg	23-32 mmHg	34-46 mmHg
LE-BG	X	Ankle to Groin		Color Options Black Beige	

Modifications for Lower Extremity Garments				
Modifications		Options	Available Styles	
	Silicone	Width	3.5 cm or 5 cm widths	
		Diameter coverage	Full or 3/4 (3/4 inside placement only)	
		Placement location	Inside or Top	
	Pocket	Placement location	Location customized for troublesome or sensitive areas	
	Zipper	Placement location	Location customized to assist with donning	



### ExoCustom<sup>™</sup> Measuring and Order Forms



#### ExoCustom<sup>™</sup> Order Information Form



3880 W Wheelhouse Road Milwaukee, WI 53208 **Tel:** (855) 892-4140

#### Include this Order Information form with all ExoCustom orders

1. Order Informat	ion	3. Billing Information		
Date:	PO #:	Account #:		
□ Original order □ R	eorder w/ changes 🛛 Exact reorder	Bill to:		
Fax / Email (for confirmation)	:	Attention:		
Measured By (for ord	ler questions)	Address:		
Name:		Address 2:		
Facility:		City:		
Phone / Email:		State: Zip:		
		Phone:		
2. Client Informat	ion	Email:		
Name / ID:		Credit Card Information (if applicable)		
Age:	Gender:  Female  Male	#:		
		Exp Date: / SID:		
Comments				
		<b>4. Shipping Information</b> Same as billing address		
		Ship to:		
		Attention:		
		Address:		
		Address 2:		
		City:		
		State: Zip:		
		Email (for notifications):		
		Shipping Method		
		□ Bus Ground □ Res Ground □ 2nd Day □ Overnight		

Include this Order Information form with all ExoCustom orders

#### **Exo**Custom<sup>™</sup> Lower Extremity Measuring and Order Form



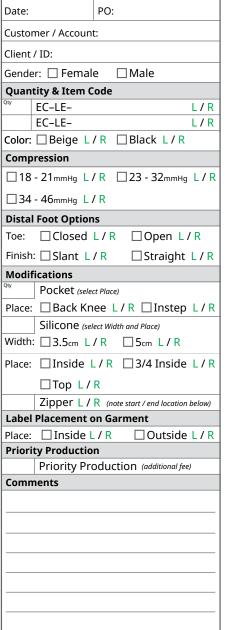
3880 W Wheelhouse Road Milwaukee, WI 53208 Tel: (855) 892-4140

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#### **Measuring Instructions**

- Have a non-toxic washable marker, tape measure, and pen available.
- Measure client after therapy or in the . morning.
- . Measure with client standing and weight evenly distributed.
- Measure lengths straight, do not follow leg contours.

#### **Ordering Information**





**Foot Lengths** 



Floor to Widest

Point of Calf

Ac Circumference at MTP 7

2 part .

D

Floor to Base

of Patella



Yc

Floor to Mid-Patella

Please measure in centimeters

Circumference at

Instep / Heel



q

R<sup>1</sup> Floor to Narrowest Floor to Narrowest Point of Calf

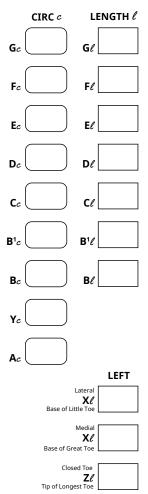


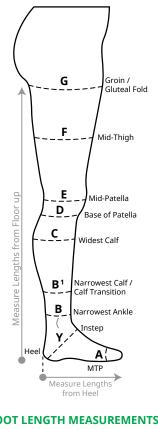
G

Floor to Mid-Thigh

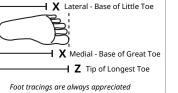
Floor to Gluteal Fold

#### LEFT LEG **MEASUREMENTS**

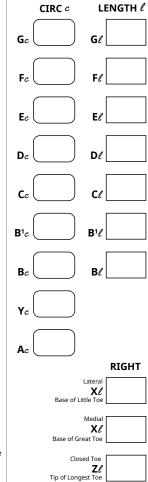




FOOT LENGTH MEASUREMENTS







Email forms to: customerservice@us.LRmed.com

Fax forms to: (414) 892-4150

#### ExoCustom<sup>™</sup> Upper Extremity Measuring and Order Form

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3880 W Wheelhouse Road Milwaukee, WI 53208 *Tel:* (855) 892-4140

#### **Measuring Instructions**

- Have a non-toxic washable marker, tape measure, and pen available.
- Measure client after therapy or in the morning.
- Measure your client's arm with the arm relaxed and slightly bent (≈ 35°), and palm facing up.
- Measure lengths on the medial / inside of the arm, following bend of arm.

#### C D Distal Wrist Crease to Mid-Forearm





to Elbow Crease

**Distal Wrist Crease** 

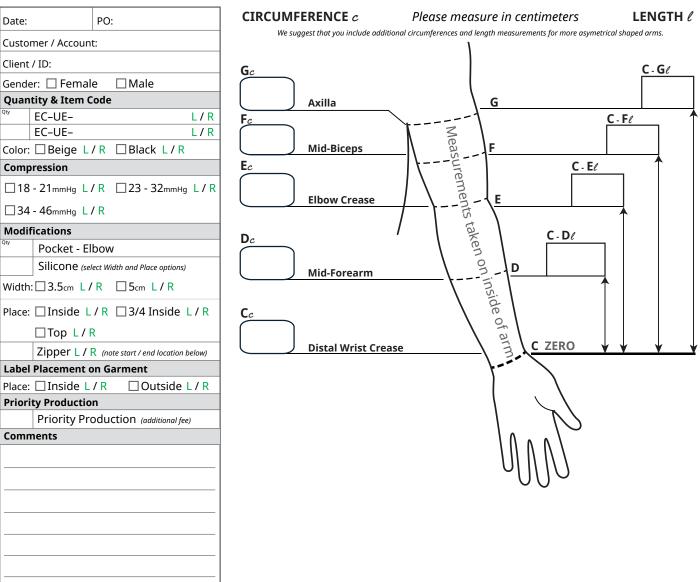
Follow bend of arm

to Mid-Biceps



Distal Wrist Crease to Axilla Follow bend of arm

#### **Ordering Information**



Email forms to: customerservice@us.LRmed.com



### Care Instructions $\underline{\mathfrak{W}} \underline{\mathfrak{O}} \underline{\mathfrak{A}} \underline{\mathfrak{A}}$

#### Washing

- Machine wash with mild detergent in warm water
- Don't use bleach or fabric softeners

#### Drying

- Machine dry on permanent press
- Do not iron

#### Indications

- Various stages of lymphedema
- Edema

#### **Contraindications**

- Arterial insufficiency or degeneration / ABPI < 0.8
- Moderate to severe peripheral arterial disease
- Untreated congestive heart failure
- Untreated infection (i.e. cellulitis)
- Allergies or sensitivities to materials
- Absent or severe peripheral neuropathy (impaired sensation)
- Precautions
  - Severe cognitive impairment
  - Absent or severe peripheral neuropathy (impaired sensation)

#### **Materials**

Material content for all ExoCustom<sup>™</sup> products: Nylon, LYCRA<sup>®</sup>, Lyocell

#### How to Order

L&R USA INC. places a high importance on providing products exclusively through medical professionals. For a complete list of retail locations in your area, visit solarismed.com/where-to-buy.

If your facility provides durable medical equipment, call (855) 892-4140 or email inquiries@us.LRmed.com to begin the account process.

L&R USA INC. representatives are available to assist you from 7 AM until 7 PM Central, Monday through Friday at (414) 892-4140.

#### **Warranties**

#### Sure-Fit<sup>sM</sup> Guarantee

Every client deserves a great fitting garment. L&R USA INC. is proud to provide customers with an exclusive Sure-Fit<sup>sM</sup> Guarantee. If the ExoCustom™ garment does not fit as desired within two weeks of shipment, L&R USA INC. will alter or remake the manufacturer's ship date. If the garment is garment free of charge.

#### Six-Month Warranty

Each ExoCustom<sup>™</sup> garment is backed by a six-month warranty. Garments are guaranteed to be free of manufacturing or material defect for six months from the found to be defective, L&R USA INC. will provide the necessary adjustments at no cost.

#### General

ExoCustom<sup>™</sup> garments are made in Wisconsin. Typically, customers receive their garment within 7-10 business days after an order is placed.

#### **Returning Garments**

It is important that a garment with a suspected problem be returned to L&R USA INC. as soon as possible. If needed, please call our customer service team to receive a return authorization at (414) 892-4140. Without the return of the garment it is difficult to determine the exact nature of the issue and find an appropriate solution.

Custom product return authorizations (RA's) are valid for the time permitted under the original warranty. After that time the RA will become void.

All garments returned to L&R USA INC. must be laundered and in clean, sanitary condition. Any garment returned unlaundered will be returned to the customer without inspection due to biohazard potential.

#### **Returns and Cancellations**

Since ExoCustom<sup>™</sup> products are custom made, they cannot be returned nor refunded.



### What are people saying about ExoCustom<sup>™</sup>?



The overall fit, comfort and quality of my ExoCustom is excellent. I highly recommend ExoCustom to anyone living with edema.

-Darryl T.



I'm able to get a better grip on ExoCustom's sturdy material, which makes it easier for me to fold and don my garment.

-Shelly F.

My ExoCustom fits well, controls my swelling and doesn't slide down like some other garments l've tried in the past.

-Winford C.

#### Questions? Call (855) 892-4140

#### L&R USA INC.

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